

CONDITIONS

1. Only dogs are allowed as pets, with a maximum of two per room and a weight limit of 8 kg per dog. Dogs must stay in the same room as the guest.
2. To stay with a pet, it is necessary to book in advance through [Sacreunova.com](https://sacreunova.com) or by contacting the Petit Palais directly to confirm availability and price per night per pet.
3. Guests must sign an agreement with these conditions, taking full responsibility for any breach that may generate claims.
4. Pets must wear an identification collar and leash at all times, except inside the room. Breeds legally required to wear a muzzle must do so.
5. Pets must have all required legal documentation, especially vaccination records, which may be requested at check-in.
6. Pets are not allowed to bathe in the bathrooms. They may access the owner's room and permitted common areas, but not the spa, gym, indoor pool, or areas related to food preparation, storage, or handling, as well as any restricted areas by law. Guests should check restrictions with staff upon arrival.
7. During room cleaning or other services, guests must control their pet, remove them from the room, or keep them in their carrier.
8. Guests are responsible for cleaning up after their pet both inside and around the Petit Palais. They must also ensure good behavior to avoid disturbing other guests. The Petit Palais reserves the right to expel both the pet and the guest if rules are not respected, without compensation.
9. Items provided for pets (bed, bowls, mat, blanket) are for use only during the stay, except the welcome gift. If lost or damaged, replacement costs must be paid by the guest.
10. If a pet attacks another guest or causes damage, all expenses and liabilities will be assumed by the guest.
11. If legal claims, administrative sanctions, or third-party complaints arise against Sa Creu Nova Petit Palais Art & Spa (R.E Campos INV S.L), its affiliates, or related companies due to non-compliance with these rules or inappropriate behavior of the pet, the guest will be responsible for defense costs, including legal fees, and any resulting liabilities.

